



CASE MANAGEMENT, INFORMATION AND REFERRAL

We are committed to assisting seniors and/or adults with disabilities to live with independence and dignity in their homes.

Case Management

There may be times when individuals and their families and caregivers are faced with issues, and need someone with whom to discuss their options and future plans. In such cases, our friendly and professional Case Management Team is available to provide:

- Counseling, advocacy and crisis intervention
- Assistance in finding and coordinating appropriate services
- Support group referrals, education and training for family and caregivers
- Assistance with form filling

In-home and in-office assessments are offered to plan and coordinate services. Goals are set and expected outcomes are agreed upon, ensuring the appropriate care.



Information and Referral

Our qualified Case Management staff will assist by providing the following:

- Information about the eligibility criteria to access programs
- Referral to and connection with appropriate agencies providing services within specified geographic areas

We are able to provide our services in various languages including Portuguese, Italian, Somali, Spanish, Urdu and others.

Fees

Our Case Management, Information and Referral services are provided free of charge.

Service Area



For more information or to set up service, please call Intake at 416-248-2050 ext 5214.
www.reconnect.on.ca